## Lower Providence Emergency Medical Service Standard Operating Guidelines Subject: Administration- Mobile Device Usage Subject: Administration- Mobile Device Usage Initiated: September 2023 Approved: Chief Christopher J. Reynolds Revised: N/A

**Description:** Usage of mobile devices while engaging in the care of patients, while on the scene of an incident, or while operating any motorized vehicle

**Purpose:** The intention of this guideline is to provide guidance to members on guidelines regarding the use of mobile devices while on duty.

**Definitions:** For this guideline the following definitions shall be applied:

- App- An application, especially as downloaded by a user to a mobile device.
- **Mobile Device-** A mobile or portable device shall be considered a cellular phone, smart phone, tablet, laptop, or any combination thereof.
- Use- Use implies the act or practice of employing something, the fact or state of being used, and or a method or a manner of employing or making application of something (Specifically for this SOG, a mobile device)

## Procedure:

- 1. The use of mobile devices is prohibited while actively operating any LPEMS vehicle.
  - a. This includes the operation of vehicle MDC.
  - b. Notification to the Hospital, when possible, shall be conducted by the provider administering patient care.
    - i. If provider cannot make notification and the vehicle operator must make notification operator must make notification either prior to leaving the scene or must pull over to make notification safely.
- 2. The use of mobile devices is prohibited while providing and/or rendering patient care\*.
  - a. Mobile devices may be used for the purpose of patient care reporting or making hospital notification/obtaining command refusal/termination.
- 3. The use of mobile devices is prohibited while transitioning a patient to the hospital and on active incident scenes/locations except as noted above.

**Exceptions:** The exception to the procedure is the use of mobile devices in the direct performance of patient care such as medical consultations and the use of a mobile device app for the acquisition of directions to an incident location/destination.