

	Lower Providence Emergency Medical Service Standard Operating Guidelines	
	Subject: <i>Administration-</i> Mission, Vision, & Statement of Values	SOG #100-001
	Approved: Chief Christopher J. Reynolds	Initiated: September 2023 Revised: February 2024

Purpose: The purpose of this procedure is to outline the core mission, vision, and values of Lower Providence Emergency Medical Services (LPEMS) that should be adhered to in an effort to provide top level care along with a respectable working environment.

Mission: The mission of the Lower Providence Emergency Medical Service is to preserve the health, safety, and welfare of the residents and visitors of Lower Providence, Upper Providence, Worcester, Collegetown and all surrounding Townships, Boroughs, and communities; by providing the highest level of medical services, public education, training, and mentorship with compassion and excellence. In the workplace, we foster teamwork, value diversity, and offer opportunities for personal and professional growth regardless of Volunteer or Career status.

Vision: The vision of LPEMS is to achieve an optimal outcome for each patient we serve by providing the highest level, most compassionate, and most aggressive service through an all-hazards emergency response capability while staying at the forefront of medical advancements with training and technology in an atmosphere built on trust, opportunity, and teamwork.

Values: LPEMS strives to consistently demonstrate the following:

- Integrity
- Compassion
- Respect
- Inclusiveness
- Sacrifice
- Pride
- Education
- Proficiency
- Teamwork



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